



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
**OFFICE OF INSPECTOR GENERAL**

WASHINGTON, DC 20201



May 23, 2019

TO: Kelly Cronin  
Deputy Administrator for the Center for Integrated Programs  
Administration for Community Living

FROM: Suzanne Murrin  
Deputy Inspector General  
for Evaluation and Inspections

SUBJECT: Memorandum Report: *2018 Performance Data for the Senior Medicare Patrol Projects*,  
OEI-02-19-00280

This memorandum report presents performance data for the Senior Medicare Patrol (SMP) projects for 2018. The Office of Inspector General (OIG) has collected these data since 1997. In July 2010, the Administration on Aging (AoA), which is part of the Administration for Community Living (ACL), requested that OIG continue to collect and report performance data for the projects to support its efforts to evaluate and improve their performance. OIG reports these performance data on an annual basis. In 2015, ACL substantially changed the performance measures. We made comparisons to data from previous years when possible.

#### SUMMARY

The SMP projects receive grants from ACL to recruit and train retired professionals and other older adults and community members to prevent, recognize, and report health care fraud, errors, and abuse. These SMP team members then participate in outreach events to help educate Medicare and Medicaid beneficiaries to do the same. In 2018, the 61 projects:

- had 6,935 active team members;
- conducted 26,932 group outreach and education events; and
- had 278,761 individual interactions with, or on behalf of, a Medicare beneficiary.

The projects also had the following results:

- \$15,136 in expected Medicare recoveries that were attributable to the projects;

- \$5,734 in expected Medicaid recoveries that were attributable to the projects;
- \$602,063 in cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others; and
- \$27,689 in total savings to beneficiaries and others.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

## **BACKGROUND**

There is 1 SMP project in each of the 50 States, the District of Columbia, Puerto Rico, Guam, and the U.S. Virgin Islands. In 2018, two projects each operated in seven States during different time periods, for a total of 61 projects. In 2018, funding for the program totaled \$18.1 million in Health Care Fraud and Abuse Control Program (HCFAC) funding, including \$142,317 in carryover funds. Of that \$18.1 million, \$2.6 million supported infrastructure, technical assistance, and other SMP program activities, and \$15.6 million went to SMP projects to help beneficiaries prevent, detect, and report Medicare fraud, errors, and abuse. In 2017, funding for the projects totaled \$18.6 million.

## **Performance Measures**

Since the beginning of the program, ACL has modified the performance measures in a number of ways. In 2007, the projects were required to begin measuring "cost avoidance"—the health care expenditures for which Medicare, Medicaid, a beneficiary, or another entity (e.g., a secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the projects. In 2012, ACL expanded the performance measures for both Medicare and Medicaid recoveries to account for expected recoveries as well as actual recoveries. This is consistent with the way OIG reports its recoveries.<sup>1</sup>

In 2015, ACL changed the other performance measures, with the goal of aligning them more closely with the SMP projects' outcomes. Specifically, ACL reduced the number of performance measures from 21 to 10 by keeping the 5 measures pertaining to recoveries, savings, and cost avoidance and combining or redefining the 16 measures pertaining to volunteer and outreach activities, condensing them into 5 new measures. In addition, ACL no longer requires the projects

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<sup>1</sup> As required by the Inspector General Act of 1978 (P.L. No. 95-452), as amended, OIG reports semiannually to the Secretary of Health and Human Services and to Congress on the activities of the office. In the semiannual report, OIG reports expected recoveries. See the most recent semiannual report at <https://oig.hhs.gov/reports-and-publications/semiannual/index.asp>.

to report on the number of media airings and the ways they process complex issues. See Appendix F for a list of the current measures and their definitions.

In 2017, OIG added two new measures that capture additional expected recoveries from cases in which the SMP projects were minimally involved. These new measures—one for Medicare and the other for Medicaid—include actual and expected recoveries that resulted from SMP referrals that validated information in an existing investigation. In contrast, the original two measures on expected recoveries capture recoveries from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

### **Tracking Systems**

ACL maintains a reporting system—the SMP Information and Reporting System (SIRS)—for SMP projects to track and report activities and complaints. While projects commonly resolve complaints on their own, they are expected to refer cases to an investigative agency when necessary. These referrals are also recorded in the system.

## **METHODOLOGY**

We based our review on data reported in SIRS by 61 SMP projects for 2018. In this report, we provide the first 3 years of data for five measures. For these five measures, we reviewed the data for any discrepancies (e.g., if a project reported holding no events but reported a number of people that attended events). For the measures on recoveries, savings, and cost avoidance, we reviewed the projects' documentation in the same manner as in the past. Specifically, we reviewed documentation for expected recoveries and additional expected recoveries of funds for the Medicare and Medicaid programs; documentation for project-attributable savings to beneficiaries and others; and documentation for cost avoidance. Lastly, for the States that have two projects, we combined the data to report State-level totals when appropriate. We provide the results for all 12 performance measures in detail in the appendices.

### **Standards**

We conducted this study in accordance with the *Quality Standards for Inspection and Evaluation* issued by the Council of the Inspectors General on Integrity and Efficiency.

## **RESULTS**

### **Results for 2018**

In 2018, the 61 SMP projects had a total of 6,935 total active team members who conducted a total of 26,932 group outreach and education events, reaching an estimated 1.7 million people. In addition, the projects had 278,761 individual interactions with, or on behalf of, a Medicare beneficiary.

For 2018, the SMP projects reported \$15,136 in expected Medicare recoveries and \$5,734 in expected Medicaid recoveries. Cost avoidance totaled \$602,063, while savings to beneficiaries and others totaled \$27,689. Further, additional Medicare expected recoveries totaled \$11.9 million.<sup>2</sup> These recoveries came from three projects that validated information for existing cases regarding two home health fraud schemes and one individual physician who provided unnecessary services and falsified records.

In comparison to 2017, the projects reported a 23-percent increase in the number of individual interactions in 2018 (278,761, up from 226,261). Although the number of group outreach and education events remained fairly constant between the 2 years, the projects experienced a decrease in the number of people reached through these channels (1.7 million, down from 1.9 million). In addition, the projects reported significantly higher amounts for cost avoidance (\$602,063, up from \$211,749), while expected Medicare recoveries dropped (\$15,136, down from \$2 million).

### **Results Since 1997**

Since the program's inception 22 years ago, the SMP projects have reported performance data on key measures, including Medicare and Medicaid recoveries; savings to beneficiaries and others; and cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others. In total, expected recoveries to Medicare and Medicaid attributable to the projects from 1997 through 2018 were \$119.7 million.<sup>3</sup> Most of the recoveries resulted from one project's involvement in adjustments to Medicaid claims for individuals entitled to both Medicare and Medicaid.<sup>4</sup> Total savings to beneficiaries and others were approximately \$7.1 million. Total cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others was \$10 million.

### **CONCLUSION**

The SMP projects receive grants from ACL to recruit and train retired professionals and other older adults and community members to recognize and report instances or patterns of health care fraud. In 2018, the SMP projects had a total of 6,935 total active team members who conducted a total of 26,932 group outreach and education events, reaching an estimated 1.7 million people. Results attributable to their efforts included \$15,136 in expected Medicare recoveries, \$5,734 in expected Medicaid recoveries, \$602,063 in cost avoidance, and \$27,689 in savings to beneficiaries and others. In comparison to 2017, the projects reported a significantly higher amount for cost

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<sup>2</sup> Additional Medicare expected recoveries include actual and expected recoveries that resulted from SMP referrals that validated information in an existing investigation.

<sup>3</sup> Prior to 2007, OIG reviewed documentation on savings to Medicare only and included self-reported data on savings to Medicaid, beneficiaries, and other entities. In addition, prior to 2012, the projects reported only actual recoveries.

<sup>4</sup> The project reported these savings between 2001 and 2003.

avoidance but a significantly lower amount for expected Medicare recoveries. In 2018, the projects also reported \$11.9 million in additional expected Medicare recoveries.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

As agreed, we will continue to monitor the projects and will provide ACL with annual summary reports of performance data. This memorandum report is being issued directly in final form because it contains no recommendations. If you have comments or questions about this memorandum report, please provide them within 60 days. Please refer to report number OEI-02-19-00280 in all correspondence.

cc:

Kathleen Cantwell

Director of the Office of Strategic Operations and Regulatory Affairs

Centers for Medicare & Medicaid Services

# Results for Performance Measures for the Senior Medicare Patrol Projects

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# APPENDIX A

## Summary of Overall Performance of Projects in 2018\*

Performance measures	Total for 2018
Total number of active SMP team members	6,935
Total number of SMP team member hours	483,056
Number of group outreach and education events	26,932
Estimated number of people reached through group outreach and education events	1,713,194
Number of individual interactions with, or on behalf of, a Medicare beneficiary	278,761
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$602,063
Expected Medicare recoveries attributable to the projects	\$15,136
Additional expected Medicare recoveries attributable to the projects**	\$11,864,529
Expected Medicaid recoveries attributable to the projects	\$5,734
Additional expected Medicaid recoveries attributable to the projects**	\$0
Savings to beneficiaries attributable to the projects	\$27,689
Other savings attributable to the projects (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the projects***	\$48,559

\* The totals in this table have been rounded.

\*\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

\*\*\* Total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

## APPENDIX B

### Summary of Performance on Recoveries, Savings, and Cost Avoidance, Since 1997

Performance measures	Total Since 1997
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others*	\$10,039,035
Expected Medicare recoveries attributable to the projects**	\$24,859,374
Additional expected Medicare recoveries attributable to the projects***	\$65,113,359
Expected Medicaid recoveries attributable to the projects**	\$94,818,031
Additional expected Medicaid recoveries attributable to the projects***	\$1,789,200
Savings to beneficiaries attributable to the projects	\$3,656,374
Other savings attributable to the projects (e.g., savings to supplemental insurance)	\$3,473,086
Total savings attributable to the projects****	\$126,806,865

\* This performance measure has been reported since 2007.

\*\* This performance measure was changed in 2012 to include both actual recoveries and expected recoveries.

\*\*\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project. This performance measure was reported for the first time in 2018.

\*\*\*\* Total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.



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## APPENDIX C

### Summary of Performance on SMP Activities, 2016-2018

Performance measures*	Total: 2016–2018
Total number of active SMP team members	19,191
Total number of SMP team member hours	1,331,826
Number of group outreach and education events	79,581
Estimated number of people reached through group outreach and education events	5,101,440
Number of individual interactions with, or on behalf of, a Medicare beneficiary	700,408

\* These measures were introduced beginning with the data for 2016 and cannot be compared to the measures for data prior to 2016, which are listed in Appendix B of the OIG report *2016 Performance Data for the Senior Medicare Patrol Projects* (OEI-02-17-00220).

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## APPENDIX D

### Results for 2018, by Performance Measure

The following tables provide the results by performance measure and by State for the Senior Medicare Patrol projects. In the States that included two projects, we combined their data in each State.

Note: Because of rounding, the totals listed in Appendix A may not match the sums of the corresponding individual figures listed here in Appendix D.

## Total number of active SMP team members

Total for 2018		Total for 2018	
Alabama	71	Montana	70
Alaska	30	Nebraska	214
Arizona	107	Nevada	77
Arkansas	143	New Hampshire	50
California	618	New Jersey	45
Colorado	74	New Mexico	30
Connecticut	86	New York	67
Delaware	20	North Carolina	304
District of Columbia	59	North Dakota	113
Florida	227	Ohio	45
Georgia	199	Oklahoma	43
Guam	17	Oregon	256
Hawaii	67	Pennsylvania	39
Idaho	107	Puerto Rico	3
Illinois	97	Rhode Island	102
Indiana	66	South Carolina	30
Iowa	399	South Dakota	67
Kansas	70	Tennessee	426
Kentucky	128	Texas	189
Louisiana	47	U.S. Virgin Islands	1
Maine	119	Utah	211
Maryland	148	Vermont	29
Massachusetts	42	Virginia	101
Michigan	848	Washington	210
Minnesota	111	West Virginia	66
Mississippi	40	Wisconsin	47
Missouri	99	Wyoming	61

## Total number of SMP team member hours

	Total for 2018		Total for 2018
Alabama	10,810	Montana	3,294
Alaska	3,650	Nebraska	16,790
Arizona	21,791	Nevada	10,819
Arkansas	6,235	New Hampshire	2,000
California	53,003	New Jersey	7,759
Colorado	8,038	New Mexico	4,776
Connecticut	7,122	New York	7,845
Delaware	4,488	North Carolina	16,905
District of Columbia	7,367	North Dakota	5,167
Florida	11,687	Ohio	6,150
Georgia	8,449	Oklahoma	3,750
Guam	2,944	Oregon	9,336
Hawaii	6,453	Pennsylvania	7,548
Idaho	9,604	Puerto Rico	2,298
Illinois	7,899	Rhode Island	8,270
Indiana	7,775	South Carolina	5,267
Iowa	8,302	South Dakota	3,714
Kansas	3,121	Tennessee	19,066
Kentucky	10,324	Texas	9,413
Louisiana	4,523	U.S. Virgin Islands	224
Maine	12,781	Utah	17,948
Maryland	8,115	Vermont	6,127
Massachusetts	6,683	Virginia	10,099
Michigan	22,397	Washington	7,427
Minnesota	6,797	West Virginia	6,508
Mississippi	5,995	Wisconsin	5,520
Missouri	5,798	Wyoming	6,885

## Number of group outreach and education events

	Total for 2018		Total for 2018
Alabama	725	Montana	485
Alaska	147	Nebraska	271
Arizona	320	Nevada	473
Arkansas	494	New Hampshire	439
California	2,890	New Jersey	256
Colorado	437	New Mexico	299
Connecticut	193	New York	356
Delaware	125	North Carolina	888
District of Columbia	280	North Dakota	844
Florida	823	Ohio	295
Georgia	654	Oklahoma	480
Guam	127	Oregon	347
Hawaii	104	Pennsylvania	234
Idaho	481	Puerto Rico	12
Illinois	694	Rhode Island	304
Indiana	426	South Carolina	307
Iowa	282	South Dakota	119
Kansas	136	Tennessee	830
Kentucky	472	Texas	1,010
Louisiana	202	U.S. Virgin Islands	0
Maine	576	Utah	1,419
Maryland	395	Vermont	217
Massachusetts	197	Virginia	498
Michigan	871	Washington	551
Minnesota	806	West Virginia	687
Mississippi	149	Wisconsin	152
Missouri	2,052	Wyoming	101

## Estimated number of people reached through group outreach and education events

	Total for 2018		Total for 2018
Alabama	55,779	Montana	16,976
Alaska	2,351	Nebraska	11,634
Arizona	13,529	Nevada	17,551
Arkansas	16,254	New Hampshire	15,068
California	165,544	New Jersey	12,894
Colorado	18,669	New Mexico	7,015
Connecticut	7,868	New York	42,002
Delaware	4,115	North Carolina	212,413
District of Columbia	7,887	North Dakota	20,525
Florida	96,952	Ohio	19,797
Georgia	58,643	Oklahoma	32,213
Guam	1,995	Oregon	22,514
Hawaii	10,787	Pennsylvania	5,775
Idaho	16,182	Puerto Rico	28
Illinois	31,500	Rhode Island	9,735
Indiana	37,795	South Carolina	18,098
Iowa	16,605	South Dakota	5,341
Kansas	11,942	Tennessee	60,710
Kentucky	20,094	Texas	45,066
Louisiana	72,896	U.S. Virgin Islands	0
Maine	13,157	Utah	48,838
Maryland	22,841	Vermont	4,822
Massachusetts	13,806	Virginia	29,289
Michigan	73,135	Washington	13,470
Minnesota	23,261	West Virginia	26,697
Mississippi	39,686	Wisconsin	61,816
Missouri	95,597	Wyoming	4,037

## Number of individual interactions with, or on behalf of, a Medicare beneficiary

	Total for 2018		Total for 2018
Alabama	14,067	Montana	936
Alaska	319	Nebraska	15,662
Arizona	745	Nevada	3,063
Arkansas	243	New Hampshire	5,574
California	29,307	New Jersey	364
Colorado	7,190	New Mexico	4,572
Connecticut	518	New York	1,214
Delaware	46	North Carolina	15,332
District of Columbia	300	North Dakota	171
Florida	4,539	Ohio	383
Georgia	1,757	Oklahoma	670
Guam	1,400	Oregon	10,030
Hawaii	147	Pennsylvania	1,012
Idaho	3,684	Puerto Rico	3
Illinois	4,432	Rhode Island	5,016
Indiana	2,408	South Carolina	8,025
Iowa	3,696	South Dakota	4,835
Kansas	2,604	Tennessee	32,246
Kentucky	2,592	Texas	820
Louisiana	465	U.S. Virgin Islands	0
Maine	7,012	Utah	17,501
Maryland	15,315	Vermont	46
Massachusetts	91	Virginia	5,636
Michigan	9,125	Washington	22,608
Minnesota	1,120	West Virginia	3,083
Mississippi	319	Wisconsin	236
Missouri	1,499	Wyoming	4,783

## Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others

Total for 2018		Total for 2018	
Alabama	\$0	Montana	\$0
Alaska	\$9,500	Nebraska	\$0
Arizona	\$0	Nevada	\$2
Arkansas	\$0	New Hampshire	\$0
California	\$4,914	New Jersey	\$870
Colorado	\$251	New Mexico	\$530
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$834	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$814	Rhode Island	\$2,180
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$8,042
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$552,399
Maryland	\$0	Vermont	\$0
Massachusetts	\$11,358	Virginia	\$0
Michigan	\$0	Washington	\$153
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$10,216



## Expected Medicare recoveries attributable to the projects

Total for 2018		Total for 2018	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$94
Arkansas	\$0	New Hampshire	\$0
California	\$2,536	New Jersey	\$2,447
Colorado	\$3,221	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$368	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$2,179	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$1,319
Missouri	\$0	Wyoming	\$2,973

## Additional expected Medicare recoveries attributable to the projects\*

Total for 2018		Total for 2018	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$623,477
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$390,823	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$10,850,229	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

## Expected Medicaid recoveries attributable to the projects

Total for 2018		Total for 2018	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$5,734	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

## Additional expected Medicaid recoveries attributable to the projects\*

Total for 2018		Total for 2018	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

## Savings to beneficiaries attributable to the projects

Total for 2018		Total for 2018	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$150	New Hampshire	\$0
California	\$593	New Jersey	\$0
Colorado	\$10,347	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$47
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$7,712	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$657
Maryland	\$0	Vermont	\$0
Massachusetts	\$6,533	Virginia	\$0
Michigan	\$0	Washington	\$345
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$1,305

## Other savings attributable to the projects (e.g., savings to supplemental insurance)

Total for 2018		Total for 2018	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

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## APPENDIX E

### Results for 2018, by Project

The following tables provide the results for each performance measure for each of the 61 Senior Medicare Patrol projects in 2018. The totals in the tables have been rounded. The tables also include the grant total for 2018 for each project. In addition, the measure for total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

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## Alabama – State of Alabama Department of Senior Services

Performance measures	Total for 2018
Total number of active SMP team members	71
Total number of SMP team member hours	10,810
Number of group outreach and education events	725
Estimated number of people reached through group outreach and education events	55,779
Number of individual interactions with, or on behalf of, a Medicare beneficiary	14,067
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$292,181



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## Alaska – Alaska Department of Health & Social Services

Performance measures	Total for 2018
Total number of active SMP team members	30
Total number of SMP team member hours	3,650
Number of group outreach and education events	147
Estimated number of people reached through group outreach and education events	2,351
Number of individual interactions with, or on behalf of, a Medicare beneficiary	319
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$9,500
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$235,844

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## Arizona – Arizona Department of Economic Security

Performance measures	Total for 2018
Total number of active SMP team members	107
Total number of SMP team member hours	21,791
Number of group outreach and education events	320
Estimated number of people reached through group outreach and education events	13,529
Number of individual interactions with, or on behalf of, a Medicare beneficiary	745
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$301,198

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## Arkansas – Arkansas Department of Human Services

Performance measures	Total for 2018
Total number of active SMP team members	143
Total number of SMP team member hours	6,235
Number of group outreach and education events	494
Estimated number of people reached through group outreach and education events	16,254
Number of individual interactions with, or on behalf of, a Medicare beneficiary	243
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$150
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$150

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$269,890

## California – California Health Advocates

Performance measures	Total for 2018
Total number of active SMP team members	618
Total number of SMP team member hours	53,003
Number of group outreach and education events	2,890
Estimated number of people reached through group outreach and education events	165,544
Number of individual interactions with, or on behalf of, a Medicare beneficiary	29,307
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$4,914
Expected Medicare recoveries attributable to the project	\$2,536
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$593
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$3,130

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$544,504

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## Colorado – State of Colorado Division of Insurance - DORA

Performance measures	Total for 2018
Total number of active SMP team members	74
Total number of SMP team member hours	8,038
Number of group outreach and education events	437
Estimated number of people reached through group outreach and education events	18,669
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,190
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$251
Expected Medicare recoveries attributable to the project	\$3,221
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$5,734
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$10,347
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$19,301

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$279,641

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## Connecticut – State of Connecticut Department of Rehabilitation Services

Performance measures	Total for 2018
Total number of active SMP team members	86
Total number of SMP team member hours	7,122
Number of group outreach and education events	193
Estimated number of people reached through group outreach and education events	7,868
Number of individual interactions with, or on behalf of, a Medicare beneficiary	518
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$268,211

## Delaware – Delaware DHSS – Division of Services for Aging and Adults with Physical Disabilities (end date: May 2018)

Performance measures	Total for 2018
Total number of active SMP team members	4
Total number of SMP team member hours	2,921
Number of group outreach and education events	56
Estimated number of people reached through group outreach and education events	2,071
Number of individual interactions with, or on behalf of, a Medicare beneficiary	20
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

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**Delaware – Delaware DHSS – Division of Social Services (start date: June 2018)**

<b>Performance measures</b>	<b>Total for 2018</b>
Total number of active SMP team members	16
Total number of SMP team member hours	1,567
Number of group outreach and education events	69
Estimated number of people reached through group outreach and education events	2,044
Number of individual interactions with, or on behalf of, a Medicare beneficiary	26
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$241,734



## District of Columbia – AARP Legal Counsel for the Elderly

Performance measures	Total for 2018
Total number of active SMP team members	59
Total number of SMP team member hours	7,367
Number of group outreach and education events	280
Estimated number of people reached through group outreach and education events	7,887
Number of individual interactions with, or on behalf of, a Medicare beneficiary	300
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$235,290

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## Florida – eQHealth Solutions, Inc. (end date: May 2019)

Performance measures	Total for 2018
Total number of active SMP team members	35
Total number of SMP team member hours	5,717
Number of group outreach and education events	274
Estimated number of people reached through group outreach and education events	81,267
Number of individual interactions with, or on behalf of, a Medicare beneficiary	449
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$834
Expected Medicare recoveries attributable to the project	\$368
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$368

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

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## Florida – Florida Department of Elder Affairs (start date: June 2018)

Performance measures	Total for 2018
Total number of active SMP team members	192
Total number of SMP team member hours	5,970
Number of group outreach and education events	549
Estimated number of people reached through group outreach and education events	15,685
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,090
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$460,557

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## Georgia – Department of Human Services (end date: December 2018)

Performance measures	Total for 2018
Total number of active SMP team members	113
Total number of SMP team member hours	5,297
Number of group outreach and education events	556
Estimated number of people reached through group outreach and education events	30,346
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,436
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

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## Georgia – eQHealth Solutions, Inc. (start date: June 2018)

Performance measures	Total for 2018
Total number of active SMP team members	86
Total number of SMP team member hours	3,152
Number of group outreach and education events	98
Estimated number of people reached through group outreach and education events	28,297
Number of individual interactions with, or on behalf of, a Medicare beneficiary	321
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$329,326

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## Guam – Guam Department of Public Health and Social Services

Performance measures	Total for 2018
Total number of active SMP team members	17
Total number of SMP team member hours	2,944
Number of group outreach and education events	127
Estimated number of people reached through group outreach and education events	1,995
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,400
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$95,000

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## Hawaii – State of Hawaii Department of Health

Performance measures	Total for 2018
Total number of active SMP team members	67
Total number of SMP team member hours	6,453
Number of group outreach and education events	104
Estimated number of people reached through group outreach and education events	10,787
Number of individual interactions with, or on behalf of, a Medicare beneficiary	147
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$245,764

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## Idaho – Idaho Commission on Aging

Performance measures	Total for 2018
Total number of active SMP team members	107
Total number of SMP team member hours	9,604
Number of group outreach and education events	481
Estimated number of people reached through group outreach and education events	16,182
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,684
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$249,508



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## Illinois – AgeOptions

Performance measures	Total for 2018
Total number of active SMP team members	97
Total number of SMP team member hours	7,899
Number of group outreach and education events	694
Estimated number of people reached through group outreach and education events	31,500
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,432
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$814
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$390,823
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$358,863

## Indiana – Indiana Association of Area Agencies on Aging Education Institute

Performance measures	Total for 2018
Total number of active SMP team members	66
Total number of SMP team member hours	7,775
Number of group outreach and education events	426
Estimated number of people reached through group outreach and education events	37,795
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,408
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$303,697

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## Iowa – Northeast Iowa Area Agency on Aging (end date: August 2018)

Performance measures	Total for 2018
Total number of active SMP team members	21
Total number of SMP team member hours	3,358
Number of group outreach and education events	66
Estimated number of people reached through group outreach and education events	2,335
Number of individual interactions with, or on behalf of, a Medicare beneficiary	72
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

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## Iowa – Iowa Insurance Division (start date: June 2018)

Performance measures	Total for 2018
Total number of active SMP team members	378
Total number of SMP team member hours	4,945
Number of group outreach and education events	216
Estimated number of people reached through group outreach and education events	14,270
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,624
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$268,734

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## Kansas – Kansas Department on Aging and Disability Services

Performance measures	Total for 2018
Total number of active SMP team members	70
Total number of SMP team member hours	3,121
Number of group outreach and education events	136
Estimated number of people reached through group outreach and education events	11,942
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,604
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$262,153

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## Kentucky – Louisville Metro Department of Public Health & Wellness

Performance measures	Total for 2018
Total number of active SMP team members	128
Total number of SMP team member hours	10,324
Number of group outreach and education events	472
Estimated number of people reached through group outreach and education events	20,094
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,592
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$7,712
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$7,712

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$288,445

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## Louisiana – eQHealth Solutions, Inc.

Performance measures	Total for 2018
Total number of active SMP team members	47
Total number of SMP team member hours	4,523
Number of group outreach and education events	202
Estimated number of people reached through group outreach and education events	72,896
Number of individual interactions with, or on behalf of, a Medicare beneficiary	465
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$10,850,229
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$280,508

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## Maine – Maine Department of Health and Human Services

Performance measures	Total for 2018
Total number of active SMP team members	119
Total number of SMP team member hours	12,781
Number of group outreach and education events	576
Estimated number of people reached through group outreach and education events	13,157
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,012
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$251,160



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## Maryland – Maryland Department of Aging

Performance measures	Total for 2018
Total number of active SMP team members	148
Total number of SMP team member hours	8,115
Number of group outreach and education events	395
Estimated number of people reached through group outreach and education events	22,841
Number of individual interactions with, or on behalf of, a Medicare beneficiary	15,315
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$287,337

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## Massachusetts – Elder Services of the Merrimack Valley, Inc.

Performance measures	Total for 2018
Total number of active SMP team members	42
Total number of SMP team member hours	6,683
Number of group outreach and education events	197
Estimated number of people reached through group outreach and education events	13,806
Number of individual interactions with, or on behalf of, a Medicare beneficiary	91
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$11,358
Expected Medicare recoveries attributable to the project	\$2,179
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$6,533
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$8,713

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$304,115

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## Michigan – MMAP, Inc.

Performance measures	Total for 2018
Total number of active SMP team members	848
Total number of SMP team member hours	22,397
Number of group outreach and education events	871
Estimated number of people reached through group outreach and education events	73,135
Number of individual interactions with, or on behalf of, a Medicare beneficiary	9,125
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$349,226

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## Minnesota – Minnesota Board on Aging

Performance measures	Total for 2018
Total number of active SMP team members	111
Total number of SMP team member hours	6,797
Number of group outreach and education events	806
Estimated number of people reached through group outreach and education events	23,261
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,120
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$289,395

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## Mississippi – eQHealth Solutions, Inc.

Performance measures	Total for 2018
Total number of active SMP team members	40
Total number of SMP team member hours	5,995
Number of group outreach and education events	149
Estimated number of people reached through group outreach and education events	39,686
Number of individual interactions with, or on behalf of, a Medicare beneficiary	319
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$268,448

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## Missouri – District III Area Agency on Aging

Performance measures	Total for 2018
Total number of active SMP team members	99
Total number of SMP team member hours	5,798
Number of group outreach and education events	2,052
Estimated number of people reached through group outreach and education events	95,597
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,499
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$303,543

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## Montana – Missoula Aging Services

Performance measures	Total for 2018
Total number of active SMP team members	70
Total number of SMP team member hours	3,294
Number of group outreach and education events	485
Estimated number of people reached through group outreach and education events	16,976
Number of individual interactions with, or on behalf of, a Medicare beneficiary	936
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$244,059

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## Nebraska – Nebraska Department of Insurance

Performance measures	Total for 2018
Total number of active SMP team members	214
Total number of SMP team member hours	16,790
Number of group outreach and education events	271
Estimated number of people reached through group outreach and education events	11,634
Number of individual interactions with, or on behalf of, a Medicare beneficiary	15,662
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$251,030



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## Nevada – Nevada Aging and Disability Service Division

Performance measures	Total for 2018
Total number of active SMP team members	77
Total number of SMP team member hours	10,819
Number of group outreach and education events	473
Estimated number of people reached through group outreach and education events	17,551
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,063
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$2
Expected Medicare recoveries attributable to the project	\$94
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$94

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$258,416

## New Hampshire – Department of Health and Human Services

Performance measures	Total for 2018
Total number of active SMP team members	50
Total number of SMP team member hours	2,000
Number of group outreach and education events	439
Estimated number of people reached through group outreach and education events	15,068
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,574
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$247,505

## New Jersey – Jewish Family & Vocational Service of Middlesex County

Performance measures	Total for 2018
Total number of active SMP team members	45
Total number of SMP team member hours	7,759
Number of group outreach and education events	256
Estimated number of people reached through group outreach and education events	12,894
Number of individual interactions with, or on behalf of, a Medicare beneficiary	364
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$870
Expected Medicare recoveries attributable to the project	\$2,447
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
<b>Total savings attributable to the project</b>	<b>\$2,447</b>

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$319,231

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## New Mexico – New Mexico Aging and Long Term Services Department

Performance measures	Total for 2018
Total number of active SMP team members	30
Total number of SMP team member hours	4,776
Number of group outreach and education events	299
Estimated number of people reached through group outreach and education events	7,015
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,572
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$530
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$623,477
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$254,579

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## New York – Services and Advocacy GLBT Elders, Inc. (end date: May 2018)

Performance measures	Total for 2018
Total number of active SMP team members	56
Total number of SMP team member hours	3,447
Number of group outreach and education events	151
Estimated number of people reached through group outreach and education events	9,072
Number of individual interactions with, or on behalf of, a Medicare beneficiary	189
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

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**New York – New York Statewide Senior Action Council, Inc.**  
**(start date: June 2018)**

<b>Performance measures</b>	<b>Total for 2018</b>
Total number of active SMP team members	11
Total number of SMP team member hours	4,397
Number of group outreach and education events	205
Estimated number of people reached through group outreach and education events	32,930
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,025
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
<b>Total savings attributable to the project</b>	<b>\$0</b>

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$429,943

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## North Carolina – North Carolina Department of Insurance

Performance measures	Total for 2018
Total number of active SMP team members	304
Total number of SMP team member hours	16,905
Number of group outreach and education events	888
Estimated number of people reached through group outreach and education events	212,413
Number of individual interactions with, or on behalf of, a Medicare beneficiary	15,332
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$345,437

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## North Dakota – Minot State University

Performance measures	Total for 2018
Total number of active SMP team members	113
Total number of SMP team member hours	5,167
Number of group outreach and education events	844
Estimated number of people reached through group outreach and education events	20,525
Number of individual interactions with, or on behalf of, a Medicare beneficiary	171
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$238,000



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## Ohio – Pro Seniors, Inc.

Performance measures	Total for 2018
Total number of active SMP team members	45
Total number of SMP team member hours	6,150
Number of group outreach and education events	295
Estimated number of people reached through group outreach and education events	19,797
Number of individual interactions with, or on behalf of, a Medicare beneficiary	383
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$364,851

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## Oklahoma – Oklahoma Insurance Department

Performance measures	Total for 2018
Total number of active SMP team members	43
Total number of SMP team member hours	3,750
Number of group outreach and education events	480
Estimated number of people reached through group outreach and education events	32,213
Number of individual interactions with, or on behalf of, a Medicare beneficiary	670
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$47
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$47

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$274,467

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## Oregon – Department of Human Services, Office of Financial Services

Performance measures	Total for 2018
Total number of active SMP team members	256
Total number of SMP team member hours	9,336
Number of group outreach and education events	347
Estimated number of people reached through group outreach and education events	22,514
Number of individual interactions with, or on behalf of, a Medicare beneficiary	10,030
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$279,193

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## Pennsylvania – Center for Advocacy for the Rights and Interests of the Elderly

Performance measures	Total for 2018
Total number of active SMP team members	39
Total number of SMP team member hours	7,548
Number of group outreach and education events	234
Estimated number of people reached through group outreach and education events	5,775
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,012
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$387,150

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## Puerto Rico – Ombudsman Office for the Elderly (end date: May 2019)

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Performance measures	Total for 2018
Total number of active SMP team members	0
Total number of SMP team member hours	0
Number of group outreach and education events	0
Estimated number of people reached through group outreach and education events	0
Number of individual interactions with, or on behalf of, a Medicare beneficiary	0
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

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## Puerto Rico – Hispanic-American Institute, Inc. (start date: June 2018)

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Performance measures	Total for 2018
Total number of active SMP team members	3
Total number of SMP team member hours	2,298
Number of group outreach and education events	12
Estimated number of people reached through group outreach and education events	28
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$276,284

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## Rhode Island – Rhode Island Department of Elderly Affairs

Performance measures	Total for 2018
Total number of active SMP team members	102
Total number of SMP team member hours	8,270
Number of group outreach and education events	304
Estimated number of people reached through group outreach and education events	9,735
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,016
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$2,180
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$242,145

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## South Carolina – South Carolina Office of Lieutenant Governor

Performance measures	Total for 2018
Total number of active SMP team members	30
Total number of SMP team member hours	5,267
Number of group outreach and education events	307
Estimated number of people reached through group outreach and education events	18,098
Number of individual interactions with, or on behalf of, a Medicare beneficiary	8,025
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$290,985



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## South Dakota – South Dakota Department of Human Services

Performance measures	Total for 2018
Total number of active SMP team members	67
Total number of SMP team member hours	3,713.57
Number of group outreach and education events	119
Estimated number of people reached through group outreach and education events	5,341
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,835
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$240,734

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## Tennessee – Upper Cumberland Development District

### Performance measures

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### Total for 2018

Total number of active SMP team members	426
Total number of SMP team member hours	19,066
Number of group outreach and education events	830
Estimated number of people reached through group outreach and education events	60,710
Number of individual interactions with, or on behalf of, a Medicare beneficiary	32,246
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$8,042
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$310,478

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## Texas – Better Business Bureau Educational Foundation

Performance measures	Total for 2018
Total number of active SMP team members	189
Total number of SMP team member hours	9,413
Number of group outreach and education events	1,010
Estimated number of people reached through group outreach and education events	45,066
Number of individual interactions with, or on behalf of, a Medicare beneficiary	820
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$446,096

**U.S. Virgin Islands – Legal Services of the Virgin Islands, Inc.**  
**(start date: June 2018)**

Performance measures	Total for 2018
Total number of active SMP team members	1
Total number of SMP team member hours	224
Number of group outreach and education events	0
Estimated number of people reached through group outreach and education events	0
Number of individual interactions with, or on behalf of, a Medicare beneficiary	0
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$95,000

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## Utah – Utah Department of Human Services

Performance measures	Total for 2018
Total number of active SMP team members	211
Total number of SMP team member hours	17,948
Number of group outreach and education events	1,419
Estimated number of people reached through group outreach and education events	48,838
Number of individual interactions with, or on behalf of, a Medicare beneficiary	17,501
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$552,399
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$657
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$657

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$252,386

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## Vermont – Community of Vermont Elders

Performance measures	Total for 2018
Total number of active SMP team members	29
Total number of SMP team member hours	6,127
Number of group outreach and education events	217
Estimated number of people reached through group outreach and education events	4,822
Number of individual interactions with, or on behalf of, a Medicare beneficiary	46
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$239,232

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## Virginia – Virginia Association of Area Agencies on Aging, Inc.

Performance measures	Total for 2018
Total number of active SMP team members	101
Total number of SMP team member hours	10,099
Number of group outreach and education events	498
Estimated number of people reached through group outreach and education events	29,289
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,636
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$316,512

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## Washington – Washington State Office of the Insurance Commissioner

Performance measures	Total for 2018
Total number of active SMP team members	210
Total number of SMP team member hours	7,427
Number of group outreach and education events	551
Estimated number of people reached through group outreach and education events	13,470
Number of individual interactions with, or on behalf of, a Medicare beneficiary	22,608
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$153
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$345
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
<b>Total savings attributable to the project</b>	<b>\$345</b>

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$305,750



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## West Virginia – West Virginia Bureau of Senior Services

Performance measures	Total for 2018
Total number of active SMP team members	66
Total number of SMP team member hours	6,508
Number of group outreach and education events	687
Estimated number of people reached through group outreach and education events	26,697
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,083
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$258,072

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**Wisconsin – eQHealth Solutions, Inc. (end date: May 2019)**

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<b>Performance measures</b>	<b>Total for 2018</b>
Total number of active SMP team members	42
Total number of SMP team member hours	3,989
Number of group outreach and education events	122
Estimated number of people reached through group outreach and education events	59,171
Number of individual interactions with, or on behalf of, a Medicare beneficiary	188
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$1,319
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,319

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: No-cost extension

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**Wisconsin – Greater Wisconsin Agency on Aging Resources Inc.**  
**(start date: June 2018)**

<b>Performance measures</b>	<b>Total for 2018</b>
Total number of active SMP team members	5
Total number of SMP team member hours	1,531
Number of group outreach and education events	30
Estimated number of people reached through group outreach and education events	2,645
Number of individual interactions with, or on behalf of, a Medicare beneficiary	48
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
<b>Total savings attributable to the project</b>	<b>\$0</b>

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$298,546

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## Wyoming – Wyoming Senior Citizens, Inc.

Performance measures	Total for 2018
Total number of active SMP team members	61
Total number of SMP team member hours	6,885
Number of group outreach and education events	101
Estimated number of people reached through group outreach and education events	4,037
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,783
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$10,216
Expected Medicare recoveries attributable to the project	\$2,973
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,305
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$4,278

\* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$236,651

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# APPENDIX F

## Definitions of Performance Measures

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<b>Total number of active SMP team members</b>	Individuals who spent any time on the SMP program, including those paid by the SMP program, those paid in kind, and volunteer team members.
<b>Total number of SMP team member hours</b>	Hours contributed by team members while performing SMP work and receiving training to perform SMP work, including time spent by team members paid by the SMP program, team members paid in kind, and volunteer team members.
<b>Number of group outreach and education events</b>	Community outreach events, education activities, and presentations to educate beneficiaries, family members, caregivers, and others about SMP services and detecting health care fraud, errors, and abuse.
<b>Estimated number of people reached through group outreach and education events</b>	Total estimated number of people reached as a result of SMP group outreach and education activities.
<b>Number of individual interactions with, or on behalf of, a Medicare beneficiary</b>	Individual interactions between SMP team members and beneficiaries, family members, caregivers, or others for the purpose of discussing or gathering information about potential health care fraud, errors, or abuse.
<b>Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others</b>	Health care expenditures for which the Government, a beneficiary, or other entity (e.g., secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the SMP project.
<b>Expected Medicare recoveries attributable to the projects</b>	This amount represents actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicare, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.
<b>Additional expected Medicare recoveries attributable to the projects</b>	This amount represents actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicare, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.

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## Definitions of Performance Measures (continued)

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**Expected Medicaid recoveries attributable to the projects**

This amount represents actual and expected Medicaid recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicaid, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid Fraud Control Unit or a law enforcement agency. This measure includes recoveries from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

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**Additional expected Medicaid recoveries attributable to the projects**

This amount represents actual and expected Medicaid recoveries are from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicaid, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.

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**Savings to beneficiaries attributable to the projects**

Money recouped to an individual as a result of the SMP project (e.g., copayments, deductibles, or any other out-of-pocket expenses).

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**Other savings attributable to the projects (e.g., savings to supplemental insurance)**

Money recouped to an entity other than Medicare, Medicaid, or a beneficiary (e.g., a secondary health insurer) as a result of the SMP project.

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