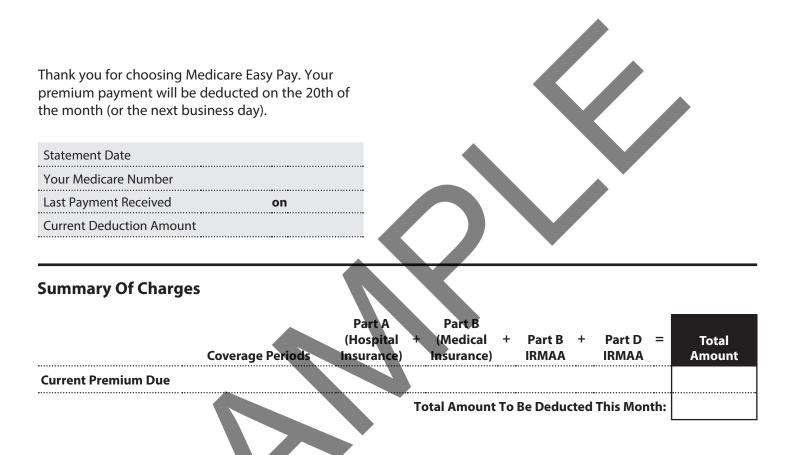
CMS-20143 (04/24)

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES



**Medicare Easy Pay Premium Statement** 

# **THIS IS NOT A BILL**



## Make Sure There Are Funds In Your Account

- Deductions occur on the 20th of each month (or the next business day if the 20th falls on a weekend or holiday).
- Deductions will appear on your bank statement as an Automated Clearinghouse (ACH) transaction.
- If your payment is declined, you'll get a notification letter and a Medicare Premium Bill (CMS-500) the following month instead of a Medicare Easy Pay Statement. At that time, you must pay your Medicare Premium Bill in full using another payment method (see back).
- When a payment is declined, Easy Pay deductions are interrupted. You must pay the full amount due to resume Easy Pay deductions for the next month.

#### **Prevent Overpayment**

- Your Easy Pay premium payment will be deducted from your bank account on the 20th of every month.
- If you pay your premium by another method at any time during the month, this will result in an overpayment. Your regular premium amount will still be deducted.
- Any overpayment will be applied to the next month's premium payment.

#### **Medicare Easy Pay Deduction And Limits**

Your first Medicare Easy Pay deduction can include up to 3 months of premiums.

**After your first Easy Pay deduction** CMS will never deduct more than 1 month's premium + \$10.

**If you owe more than 1 month's premium + \$10.00**, you'll get a Medicare Premium Bill (form CMS-500) instead of a Medicare Easy Pay Statement. If you get a bill, you can pay online or by mail. See "Other Ways To Pay" below.

**If you owe less than \$10**, payment will not be deducted until the following month. Your account will remain in good standing until the next scheduled Easy Pay deduction.

## If Your Premium Amount Changes

If your premium amount changes, you'll get a letter letting you know the new amount before your Medicare premium payment is deducted. You don't need to do anything—the new premium amount will automatically be deducted from your bank account.

#### **Questions About Your Statement?**

For specific billing questions, call 1-800-MEDICARE (1-800-633-4227). TTY users call 1-877-486-2048. Or, write to Medicare Contact Center Operations, PO Box 1270, Lawrence, KS 66044. Don't send your payment here.

## **Other Ways To Pay**

**Medicare.gov** is the quickest way to pay online. Make a one-time payment with a credit card or debit card with the Visa/Mastercard/American Express/ Discover logo or from a checking or savings account. You can create a secure Medicare account and make a payment the same day. Payment should be posted within 3–5 business days. No Medicare fees apply.

**Online Bill Pay** lets you set up one-time or recurring payments directly from a checking or savings account. Contact your bank to enroll in their Online Bill Pay service.

**Pay by check or money order** using the coupon on the Medicare Premium Bill (CMS-500). As a Medicare Easy Pay customer, you'll get a Premium Bill only if your Medicare Easy Pay deduction is declined.

Call 1-800-MEDICARE for more information on ways to pay your bill. TTY users call 1-877-486-2048. **Phone payments are not accepted.** 

## **Change Or Stop Medicare Easy Pay**

It can take up to 8 weeks to change or stop Easy Pay deductions. To change or stop Easy Pay, log into your secure Medicare account at Medicare.gov and select "My Premiums" from the top menu. You can also fill out and mail another Authorization Agreement for Pre-authorized Payments (SF-5510 form). Call 1-800 MEDICARE (1-800-633-4227) to request the form by mail. TTY users call 1-877-486-2048.

## **Get Help Paying Your Medicare Costs**

If you need help paying your Medicare costs, contact your State Medical Assistance Office (Medicaid) to see if you qualify for a Medicare Savings Program. To learn more, go to Medicare.gov/medicare-savings-programs. You can also contact your State Health Insurance Assistance Program (SHIP). Visit Medicare.gov/talk-tosomeone for the phone number of the SHIP in your state.

## About IRMAA

IRMAA is an **Income-Related Monthly Adjustment Amount** that some people must pay for Part B and Part D coverage because they have a higher income. If you owe IRMAA for Part B or D, you'll see this cost in the "Summary Of Charges."

IRMAA costs can change. For questions about your Part B or Part D-IRMAA amount, or if you think your IRMAA amount is too high, call Social Security at 1-800-772-1213. TTY users call 1-800-325-0778.

## What Happens If I Don't Pay?

If you don't pay your Part A or Part B premium and any IRMAA amounts, **you will lose coverage**, and you must still pay the total premium amounts you owe.

To reapply for Medicare later, you may have to wait to enroll. You may also have to pay a higher monthly premium amount for Part A as well as a lifetime late enrollment penalty for Part B and Part D.

## **Need An Accessible Format?**

You have the right to get Medicare information in an accessible format, like large print, Braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit Medicare.gov/about-us/accessibility-nondiscriminationnotice, or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.

**For information on how to change your name, address, or report a death,** visit ssa.gov or contact Social Security at 1-800-772-1213. TTY users can call 1-800-325-0778.