

Health Information Compliance Alert

Try A Secure Texting Solution:15 Available Apps

Some texting Apps even provide a signed BAA for your convenience.

If you decide to communicate via text messaging with patients, or with other providers, your best bet to fend off a data breach is to ensure that the messaging application is as secure as possible.

Jim Sheldon-Dean, founder and director of compliance services for **Lewis Creek Systems LLC** in Charlotte, VT, suggests the following texting Apps for more secure communications:

- **Cortex by Imprivata:** This texting solution comes in several versions and the free App provides a secure channel. You can also get upgrades to the App that will provide documentation, reporting, etc. Go to www.imprivata.com/products-solutions/secure-communications/secure-texting-practices.
- **TigerText:** This is a free App that provides a secure channel. Go to www.tigertext.com/messaging-for-healthcare.
- **DocHalo:** Check out this secure App at www.dochalo.com/index.html.

The **TeleMental Health** Institute also offers the following list of companies that provide secure texting with "HIPAA compatibility," and some of which also provide a signed business associate agreement (BAA):

- **Cureatr** <https://cureatr.com/>
- **DocsInk** www.docsink.com/docsink_hipaa_compliant_texting.html
- **HipaaChat** www.hipaachat.com/security/
- **Hippomsg** <http://hippomsg.com/features/>
- **Medigram** <https://medigram.com/>
- **miSecure Messages** <http://www2.misecuremessages.com/how-it-works/security>
- **On Page** <http://onpage.com/home/industriesserved/healthcare/>
- **qliqSOFT** https://qliqsoft.com/uploads/ckeditor_assets/attachments/24/qliqSOFT_HIPAA_Security_Statement.pdf
- **Spok Mobile** www.spok.com/solutions/mobile_communications/hipaa-compliant_texting
- **Startel Secure Messaging** www.startel.com/solutions/unified-communications/startel-messaging-service
- **Vocera Collaboration Suite** www.vocera.com/product/vocera-collaboration-suite
- **ZIPIT** <http://zipitconfirm.com/>