

Health Information Compliance Alert

Security Tool: Use This Checklist On Your Next Walkthrough

Are you overlooking these crucial security breaches?

Conduct a walkthrough to quickly and easily monitor your staff's HIPAA compliance.

This checklist, created by **Patricia Johnston**, a consultant with **Texas Health Resources** in Arlington, can help you catch violations and track problem areas.

For each item listed, check if observed or not, the number of occurrences, and add any comments.

Activity:

- Staff discusses confidential information in public areas.
- Conversations with patient/family regarding confidential information are held in public areas.
- Overhead and intercom announcements include confidential information.
- Phone conversations and dictation are in areas where confidential information can be overheard.
- Visitors in public areas can see computer monitors.
- Unattended computers are not logged out or protected with password-enabled screen savers.
- Computer passwords are shared or posted for unauthorized access.
- Documents, films and other media with confidential patient information are not concealed from public view.
- Whiteboards in public areas have more than the allowable information.
- Medical records are not stored or filed in such a way as to avoid observation by passersby.
- Confidential patient information is called out in the waiting room.
- Confidential information is left on an unattended fax machine in unsecured areas.
- Confidential information is left on an unattended printer in unsecured areas.
- Confidential information is left on an unattended copier in unsecured areas.
- Confidential information is found in trash, recycle bins or unsecured pre-shredding receptacles.
- Patient lists, such as scheduled procedures, are readily visible by patients or visitors.
- Contractors, vendors and other non-patient visitor third parties are not appropriately identified. Staff are not wearing name badges.

- Patient records not filed in locking storage cabinets or rooms that are locked when unattended.
- Security access mechanisms for buildings or departments are bypassed.
- When questioned, staff demonstrate lack of privacy awareness.