

Health Information Compliance Alert

SAMPLE POLICY: PUT THE BRAKES ON SECURITY BREACHES WITH A WORKSTATION SECURITY POLICY

When it comes to securing your organization's computers and the PHI they contain, the best place to start is a no brainer - your policies. Use the sample below, provided by information security specialist **Scott Supman**, information security director at OhioHealth in Columbus, to develop a policy that will guide your entity down the right security rule path.

PURPOSE: To eliminate or minimize the possibility of unauthorized access to or contact with protected health information (PHI).

POLICY

Workstation Use.

1. Workstation IDs and passwords.

a. IDs and passwords are required to log onto any workstation that accesses the network. Individuals will authenticate to the network. For multi-user shared workstations, generic logons are used to access the network, but not the applications.

b. Initial sign-on passwords expire every 90 days; application-specific passwords expire at least every 90 days.

2. Workstation screen protection.

a. If workforce members step away from their workstations, they log off applications completely and invoke a screensaver lock function.

b. [Organization's] workstations automatically invoke a password-protected screensaver timeout after 15 minutes of inactivity; workstations in areas where the general public might see PHI should invoke the screensaver timeout after only 1 minute of inactivity.

c. Once the screensaver is invoked, users must re-authenticate to the network and applications with their user ID and password.

3. Workstation logoff. Where information systems software permits, automatic logout processes are used to terminate a user's application after a 15-minute period of inactivity. [Organization's] workstations are logged off when not in use.

Workstation Location.

1. Display screens. All workstations accessing PHI are positioned such that unauthorized personnel cannot readily view them. Individuals who use transportable workstations are especially aware of screen positioning when the computer is powered on.

2. Other. The location of all workstations accessing PHI is reviewed to determine if additional security controls are needed in addition to the minimum requirements outlined in this policy.

Workstation Monitoring and Review. All workstations and workstation devices are subject to random monitoring at



the direction of Information Security. Monitoring may include scanning of software, stored data, user activity or any other scanning required at the discretion of Information Security. Workstations may be scanned or audited at any time for any reason.

Physical Workstation Security and Inventory.

1. All workstations are physically secured with anti-theft devices if located in an open office environment.
2. All workstations are formally logged and inventoried.
3. Workstation theft or loss is reported immediately so an incident report can be filed.
4. Workstations at rest are secured with locking cables, placed in locked cabinets or secured via other locking systems.
5. Workstations in an open office environment should not be left unattended unless securely locked.
6. Portable workstations are carried during travel to avoid damage or theft.