

Health Information Compliance Alert

Reader Questions: You Can Ask For Patients' Input

Question: We are interested in expanding our community presence by building another treatment site in our area. Can we send a survey to all current and past patients asking them to indicate what location they'd prefer?

Alabama subscriber

Answer: "Yes," Larios says. You can ask your patients to help you better tailor your operation-as long as you contact patients about services you provide and not those of a third party.

The Bottom Line: You can contact patients for treatment, payment and healthcare operations.