

Health Information Compliance Alert

NPI Questions? Look No Further

If you have a general question about the contingency plan, check the Frequently Asked Questions section on the CMS NPI Web site, at www.cms.hhs.gov/NationalProviderStand (click on NPI Question Resources).

Providers may contact the NPI enumerator directly (800-465-3203), but only to check on the following specific concerns, said CMS:

- Status of an NPI application
- Forgotten or lost NPI
- Lost NPI notification letter
- Trouble accessing NPPES
- Forgotten password or user ID
- Request a paper application
- Clarification on information required on a paper application