Long-Term Care Survey Alert

QAPI: Understand The Difference Between Quality Assurance And Process Improvement

Just the basics: If you're new to QAPI, be sure you understand the difference between quality assurance (think current survey) and process improvement (coming focus).

Definition: According to the feds, QAPI is the merger of two complementary approaches to quality, Quality Assurance (QA) and Performance Improvement (PI). Both involve seeking and using information, but PI is "a pro-active and continuous study of processes with the intent to prevent or decrease the likelihood of problems by identifying areas of opportunity and testing new approaches to fix underlying causes of persistent/systemic problems." PI is designed to achieve and sustain quality standards over time as it is totally data driven.