

## Eli's Hospice Insider

### Hospice News: Use These New Addresses To Avoid Claims Delays

Just when you've gotten used to sending your documents to one mailing address for new HHH MAC **CGS**, you may have to send them to a new one. "Effective December 5, 2011, CGS will be consolidating our mailroom locations to coincide with the final transition of our J15 segments," the MAC notes on its website.

CGS offers the new addresses online at <http://cgsmedicare.com/hhh/pubs/news/2011/1011/WR292.html>. "Please closely check that you are using the correct address for each inquiry type," CGS urges. "When mail is sent to the wrong address for the inquiry type, it results in a delay in processing that inquiry/claim."

For example: If you're currently using the Chattanooga, Tenn., address, you'll need to switch to the one in Nashville that CGS lists on its site.

Reminder: "Some home health and hospice providers are still mailing information to the Cahaba addresses in Des Moines, Iowa," CGS says about its contractor predecessor **Cahaba GBA**. "Those addresses were no longer valid as of June 13, 2011... Providers should only be mailing information to the Des Moines address when directly instructed to do so by a CGS associate."