

Eli's Hospice Insider

Hospice News: NOE Billing Problems Plague Hospices

Beware multiple hospice Notice of Election-related claims system glitches.

Glitch #1: "Hospice notice of change (TOB 8XC) is incorrectly returning to provider (RTP) with Common Working File (CWF) utilization edit U514A," HHH Medicare Administrative Contractor **National Government Services** reports. The MAC is currently "working to correct hospice notices that incorrectly RTP'd with reason code U514A," NGS said in an email to providers.

Glitch #2: Part A claims are suspending in error with reason code U5159, NGS also reports.

In fact, a number of reason codes "have been editing incorrectly on NOEs/claims" since the July 2018 Medicare claims system release, reports HHH MAC **Palmetto GBA** on its website. In addition to U514A and U5159, incorrectly editing codes include U5106, U5113, and U5181.

Resource: Find details about those problems and updates on their resolutions at www.palmettogba.com/palmetto/providers.nsf/vMasterDID/B2LQQK3788 and www.cgsmedicare.com/hhh/claims/fiss_claims_processing_issues.html.