

## Eli's Hospice Insider

### Hospice News: Longstanding Hospice Claims Glitch Fixed

You can finally resume inputting the certifying hospice physician's NPI and name in the "OTH PHYS" field on the hospice Notice of Election. A claims system glitch had prevented hospices from accessing the field since spring.

"This issue has been fixed," HHH MAC subcontractor **National Government Services** says in a Dec. 14 e-mail to providers. "Providers should discontinue the workaround." The workaround instructed hospices to leave the OTH PHYS field blank on NOEs.

Remember: You were never supposed to leave the NOE field blank on hospice claims, only on NOEs, contractors remind hospices.