

Eli's Hospice Insider

Hospice News: Double-Check Your Quality Data Before It's Too Late

Don't miss your chance to review your Hospice Compare data for the next refresh.

"Hospice provider preview reports and Hospice Consumer Assessment of Healthcare Providers and Systems (CAHPS) Survey provider preview reports have been updated and are now available," the **Centers for Medicare & Medicaid Services** says in a message to providers. Hospices have until June 30 to review the newest reports, which cover Hospice Item Set (HIS) quality measure results from Quarter 4-2016 to Quarter 3-2017 and CAHPS survey results from Quarter 4-2015 to Quarter 3-2017.

Remember: "Should a provider believe the denominator or other HIS quality metric to be inaccurate or if there are errors within the results from the CAHPS survey data, a provider may request CMS review," the agency reminds providers.

Where to find them: "These two separate reports are available in your Certification and Survey Provider Enhanced Reports (CASPER) non-validation reports folder," CMS explains in the message. More information on accessing the reports is at

www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Downloads/Hospice-Provider-Preview-Report-Access-Instructions.pdf and

www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Downloads/Hospice-CAHPS@Provider-Preview-Report-Access-Instructions-Final-12-1-17.pdf.