

Eli's Hospice Insider

Hospice News: Did You Miss This Claim Resubmission Requirement?

Don't lose out on your rightful reimbursement because you fail to resubmit claims that were incorrectly rejected due to a recent glitch.

The problem: "Due to processing issues at the Enrollment Database (EDB), entitlement data sent for new and/or updated beneficiaries processed at the Common Working File (CWF) between October 7, 2019 and October 9, 2019 posted with blank/ZERO entitlement dates causing some claims to reject with reason code U5200," HHH Medicare Administrative Contractor **CGS** explains on its website.

The solution: The problem is fixed, but the MACs won't automatically reprocess incorrectly rejected claims. "Resubmit impacted claims rejected with reason code U5200, after verifying that the beneficiary was eligible on the date of service and the reason code was assigned incorrectly," HHH MAC **National Government Services** says in a message to providers.