

Eli's Hospice Insider

Hospice News: Choose Your CAHPS Vendor This Fall

The CAHPS dry run is coming up fast.

The hospice Consumer Assessment of Healthcare Providers and Systems (CAHPS) requirement is coming up fast, but hospices can't even choose their vendors yet. CMS has just launched the hospice CAHPS website at www.hospicecahpsurvey.org, and the agency hopes to post a list of approved vendors by Sept. 1, if not earlier, said CMS's **Debra Dean-Whittaker** in the July 9 Open Door Forum for home health and hospice providers.

Reminder: Hospices will participate in a CAHPS dry run in the first quarter of 2015, then begin monthly surveys in April 2015.

The hospice CAHPS survey will contain 47 questions, Dean-Whittaker said in the Q&A portion of the call. The survey instrument is composed of these measures, the new website notes: Hospice Team Communication, Getting Timely Care, Treating Family Member with Respect, Providing Emotional Support, Support for Religious and Spiritual Beliefs, Getting Help for Symptoms, Information Continuity, Understanding the Side Effects of Pain Medication, and Getting Hospice Care Training.