

Eli's Rehab Report

Toolkit: Use This Template To Develop Your Assessment Tool

Remember to customize the prompts to fit your level and priorities.

If you don't know how your practice's priorities and values are coming across to current and potential patients, then you've lost control of your message.

Use this sample self-assessment tool, created by **Peter Kovacek, PT, DPT, MSA**, rehab expert and principal with **Kovacek Management Services** in Detroit, to gauge your clients' first impressions -- and ensure they remain positive.

Next step: Once you've identified and examined potential problems, Kovacek suggests that you ask these questions:

- Which areas are most problematic? Which areas will require the most assistance?
- What actions will best address the areas identified as both problematic and important?
- What support systems must be in place to successfully address the problem areas?

Resource: Access the full assessment form at <http://ptmanagerblog.com>.

