Part B Insider (Multispecialty) Coding Alert

Reader Question: Get to Know Charge Capture

Question: What is charge capture and how do we incorporate it into our practice?

Answer: Any coder can have trouble capturing all the services and supplies for a patient, thanks to complicated rules, coding edits, payer-specific billing requirements, and more. Make life easier for yourself and more profitable for your practice by going electronic with your charge capture. Electronic charge capture (ECC) success will help your productivity and bottom line so much you'll wonder how you managed without it.

An optimally designed ECC can:

- Quickly and easily record charges for services delivered at the clinic or hospital or anywhere at the site of care, on mobile devices like smart phones, tablets, or web portals through a computer;
- Suggest the diagnoses from an existing drop down menu;
- Provide searchable CPT® and ICD codes;
- Automatically check for coding errors;
- Supply a user-friendly automated workflow for submitting the bills;
- Allow for easy communication through messaging with designated billing staff.

You should discuss the pros and cons of shifting to an ECC with your office management colleagues to determine whether this type of system is right for you.