

Part B Insider (Multispecialty) Coding Alert

PHYSICIAN NOTES: One MAC Reports PECOS Glitches

Plus: OIG finds massive power wheelchair errors.

If you're having trouble navigating the PECOS system, you're not the only one. But don't expect help from your Medicare contractor. "Providers and suppliers are experiencing various issues accessing and navigating the [provider, enrollment, chain, and ownership system] via the Web," acknowledges Cahaba, a Part B MAC. "CMS is aware and is actively working to resolve these issues," Cahaba promises.

In the meantime: Don't bother calling your intermediary or carrier for help with the problems. "Cahaba GBA is unable to assist with problems related to access/navigation in the PECOS Web application," the contractor says. "We ask that you refrain from calling the Provider Contact Center for assistance with this issue."