

Part B Insider (Multispecialty) Coding Alert

Denial Reasons: Learn The 10 Deadly Sins Of Claim Submission

Part B carrier AdminaStar Federal recently posted a list of the top ten reasons it denied Indiana physician claims in April. Experts say this list reflects common errors across the country. The ten biggest claims problems were:

- 1) Duplicate claim to ones already processed (reason code 18). This reason accounted for 51 percent of denied claims.
- 2) The claim should be sent to another payor first (reason code 22). This accounted for 14 percent of denied claims.
- 3) Missing or invalid UPIN (reason code MA102)
- 4) The claim doesn't have an appropriate HCPCS modifier (reason code M78)
- 5) The claim is unprocessable because it contains incomplete or invalid information. Refer to the remark code for more info. (reason code 60)
- 6) The patient didn't have Medicare Part B coverage. (reason code 27)
- 7) The carrier doesn't have any record of coverage for the patient's Medicare number included on the claim. (reason code 31)
- 8) Medicare won't cover this service in the place or facility where it was provided. (reason code 58)
- 9) The time for filing is expired (reason code 29)
- 10) The procedure codes and/or rates are incomplete or invalid (reason code M51).