

Internal Medicine Coding Alert

Reader Question: Hold Off on Meet-and-Greet Charges

Question: We want to report an E/M code for our doctor's "meet and greet" sessions with new patients. We're thinking of using unlisted-procedure code 99429. What do you recommend?

Illinois Subscriber

Answer: You can probably please your patients and build a practice with meet-and-greet visits, but insurance carriers don't consider these kinds of visits medically necessary. That means you should not use 99429 (Unlisted preventive medicine service) or any other code. You also shouldn't bill the patient.